Identifying a Student of Concern

Adapted from Drake University's Student of Concern Information Card

Who is a student of concern?
A student of concern is any student who is displaying behaviors or dealing with circumstances that may get in the way of his/her ability to be successful in the University environment. This could mean a student experiencing crisis, displaying odd or unusual behavior, engaging in behaviors that are perceived to be harmful (to self or others), or behaviors that may be deemed academically damaging. It might also include a student who is in the need of other types of support, not linked to behaviors or academics.

Ways that I can identify a student of concern:
1. Unaccountable change from good to poor performance in academic and co-curricular activities.
2. Infrequent attendance or excessive absences.
3. Increase/decrease in energy level or sleeping in class or meetings.
4. Repeated requests for special consideration.
5. Marked changes in mood, activity, speech or physical appearance.
6. Disruptive or escalating behavior (including aggression and hostility).
7. Loss of contact with reality or expression of intent to harm oneself.
8. Verbal or physical threats towards others.
9. Student reports dealing with serious illness or extreme home-life circumstances.
10. Student reports criminal activity or reports being a victim of an act of violence.
11. Student is intimidating or being intimidated by fellow students.
12. General lack of interest in previous activities.
14. Lack of care toward personal hygiene to personal appearance in public.

How can I help a student who is expressing concerning behavior?
There are many ways to help a student you are concerned about, including following established protocols outlined by either UNCG or by your fraternity or sorority headquarters. These options may be enough to resolve the concern. However, the University has developed a comprehensive approach that identifies, investigates, assesses and makes referrals based on the nature of the issue described. When you discover a student with an issue that rises to the level of concern you can refer them to the Dean of Students Office. This process allows for complex issues to receive the proper attention of various campus support departments.
How can I refer a student or find additional resources?

**IF THIS IS AN EMERGENCY** that requires immediate attention, please contact campus police at 336-334-4444 prior to filling out this referral form. While referrals from this form are reviewed during normal business hours (Monday-Friday, 8:00AM-5:00PM) to determine what type of follow-up is necessary by campus partners, including UNCG Police, to address your concerns, **it is NOT designed as an emergency response notification process.**

You may wish to make an anonymous report of concerning or worrisome behavior, however, please consider providing your name and contact information to allow a staff member to call or email if we have additional questions regarding your report and to determine what follow-up (if any) is necessary to address the concerns.

To submit a concerning behavior report, click the link below:

**On-Campus Resources**
- **UNCG Police:** 336-334-4444 (24/7)
- **The Counseling Center:** 336-334-5874 (24/7)
- **Student Health Services:** 336-334-5340

**Off-Campus Resources**
- **Monarch Crisis**  
  201 N. Eugene Street, Greensboro, NC  
  336-676-6840 (24 hr)
- **Moses Cone Behavioral Health Center**  
  700 Walter Reed Drive, Greensboro, NC  
  336-832-9700 (24 hr)
- **Moses Cone Emergency Room**  
  1200 North Elm Street, Greensboro, NC  
  336-832-8040 (24 hr)
- **National Suicide Prevention Lifeline**  
  1-800-273-TALK (8255) or 1-800-SUICIDE (24/7, free, confidential)
- **Crisis Text Line:** Text “START” to 741-741
- **Wesley Long Hospital/ER**  
  501 Elam Ave Greensboro, NC  
  336-832-0212
- **911** (24 hr)